

**THE CANADIAN QUALITY OF WORK AND ECONOMIC LIFE STUDY  
[C-QWELS IX]  
QUESTIONNAIRE  
(LAUNCH DATE: February 17, 2021)**

**VARIABLES NEEDED FROM ARF PROFILE DATABASE**

**STUDY PARTICIPANT SOCIODEMOGRAPHIC PROFILE VARIABLES**

- Sex
- Age
- Race
- Visible minority status
- Marital status (including cohabitation)
- Number and age of children at home
- Other adults living in household other than spouse/partner
- Education
- Household income obtained by ARG
- Postal code

**SAMPLE:**

**Re-contact** all participants from C-QWELS I, II, III, IV, V, VI, VII, VIII

**QUESTIONS:**

**[INTRODUCTION]**

As you might recall from your participation in recent months, University of Toronto researchers are conducting an **ongoing study** during the COVID-19 pandemic—with questions repeated bi-monthly—to track potential changes in Canadians’ work and economic experiences and the effect on well-being. As usual, your responses to these questions will only be analyzed along with other survey participants and **no personally identifiable information will ever be shared.**

Again, thank you for your participation!

Sincerely, your Angus Reid Forum team and the University of Toronto.

[FEB\_SC1W5]

Base = Total

[SINGLE CHOICE]

We'd like you to think about your current main job. "Main job" refers to work you do for pay—do not include volunteering, unpaid housework, or other unpaid activities. If you have more than one job, refer to the job you spend the most time at.

**I'm currently working as...**

- a full-time employee (I usually work **30 hours or more** per week at my main or only job)
- a part-time employee (I usually work **less than 30 hours** per week at my main or only job)
- a temporary worker (e.g. on-call/casual; paid by temp agency; limited term or contract; seasonal).
- a business owner
- self-employed (includes free-lance worker, family business, etc.)

**I'm currently NOT working because I am...**

- temporarily laid off; furloughed; work is suspended
- unemployed
- on disability or sick leave; off due to injury
- on maternity or parental leave
- a student or in school
- retired

[SC1A\_W4]

Base = ASK ONLY IF [FEB\_SC1W5] = CURRENTLY NOT WORKING = TEMPORARILY LAID OFF; UNEMPLOYED; ON DISABILITY; ON MATERNITY LEAVE; STUDENT; RETIRED

[SINGLE CHOICE]

Do you currently have any additional lines of employment?

- Yes
- No

[SC2]

Base = Total

[SINGLE CHOICE]

Do you **currently** work in the "gig economy" for pay?  
In other words, do you ever undertake freelance work (for pay) using an app-based service company (like Uber, Lyft, Air Bnb, UpWork, Task Rabbit or Skip the Dishes)?

- Yes
- No

**[FEB\_TLO1]**

[SINGLE CHOICE]

BASE = THOSE WHO ANSWERED ONE THE FOLLOWING CATEGORIES TO [FEB\_SC1W5]:

- A full-time employee
- A part-time employee
- A temporary worker
- Unemployed
- On disability or sick leave; off due to injury
- On maternity or parental leave
- Student
- Retired

\*\*\* SKIP IF [FEB\_SC1W5] = BUSINESS OWNER/SELF-EMPLOYED \*\*\*

[IF [FEB\_SC1W5] = AUTOPUNCH YES FOR TEMP LAIDD OFF]

Since **March 2020**, have you ever been temporarily laid off or furloughed from your main job?

- Yes
- No

**[FEB\_TLO2]**

BASE = THOSE WHO ANSWERED YES TO FEB\_TLO1:

[SINGLE CHOICE]

When did you first become temporarily laid off or furloughed?

- March
- April
- May
- June
- July
- August
- September
- October
- November
- December

I first became temporarily laid off in January or February of **2021**

**[FEB\_TLO3]**

BASE = THOSE WHO ANSWERED YES TO FEB\_TLO1:

[SINGLE CHOICE]

How long were you temporarily laid off? (Note: If you were temporarily laid off more than once, please refer to the longest period.)

- Less than 1 month
- 1 month
- 2 months
- 3 months
- 4 months
- 5 months
- 6 months or more

**[FEB\_TLO4]**

BASE = THOSE WHO ANSWERED YES TO FEB\_TLO1:

[SINGLE CHOICE]

Were you recalled to that same place of employment?

- Yes
- No

Something else (please specify \_\_\_\_\_)

**[MARITALSTATUS]**

Base = Total

[SINGLE CHOICE]

What is your current marital status?

- Single, never married
- Married / Common law
- Living with significant other, not married/common law
- Separated
- Divorced
- Widowed

**SECTION A. WELL-BEING/PSYCHOSOCIAL**

**[A1]**

Base = Total

**[SINGLE CHOICE]**

Overall, how would you describe your current state of health?

- Excellent
- Very good
- Good
- Fair
- Poor
- Very poor

**[A2]**

Base = Total

**[SINGLE CHOICE GRID]**

In the past month, how often did you...:

**[ROWS] [RANDOMIZE]**

- Feel anxious or tense?
- Feel nervous?
- Feel restless or fidgety?
- Feel sad or depressed?
- Feel hopeless?
- Feel annoyed or frustrated?
- Feel angry?
- Yell at someone or something?
- Have trouble falling or staying asleep?
- Wake up before you wanted to?
- Wake up feeling refreshed?
- Feel like you lacked companionship?
- Feel left out?
- Feel isolated from other people?
- Feel guilty?

**[COLUMNS]**

- All of the time
- Most of the time
- Some of the time
- A little of the time
- None of the time
- Don't know

**[A3]**

Base = Total

[SINGLE CHOICE GRID]

How much do you agree or disagree with the following statements?

**[ROWS] [RANDOMIZE]**

You have little control over the things that happen to you.

There is really no way you can solve some of the problems you have.

You often feel helpless in dealing with problems of life.

Sometimes you feel that you are being pushed around in life.

**[COLUMNS]**

Strongly agree

Somewhat agree

Somewhat disagree

Strongly disagree

**[A4]**

Base = Total

[SINGLE CHOICE]

Generally speaking, would you say that most people can be trusted, or that you can't be too careful in dealing with people? Please tell me what you think, where 1 means you can't be too careful and 5 means most people can be trusted.

1 - You can't be too careful

2

3

4

5 – Most people can be trusted

**[A5A\_NEW]**

Base = Total

[SINGLE CHOICE]

In the past month, how often were you in contact with any friends or family who do not live with you, through phone calls, texting, or video chat?

Once a day or more

Several times a week

About once a week

2 or 3 times a month

About once a month

Never

[A5B\_NEW]

Base = Total

[SINGLE CHOICE]

In the past month, how often did you have in-person visits with any of your friends or members of your family who do not live with you?

- Once a day or more
- Several times a week
- About once a week
- 2 or 3 times a month
- About once a month
- Never

[A6]

BASE = TOTAL

[SINGLE CHOICE]

How many people, if any, are there with whom you can discuss intimate and personal matters?

None

1

2

3

4 – 6

7 – 9

10 or more

## **SECTION B. QUALITY OF WORK LIFE**

IMPORTANT NOTE: WE WANT TO ENSURE THAT PEOPLE WHO ARE CURRENTLY WORKING ANSWER SECTION B AND THOSE WHO ARE NOT CURRENTLY WORK SKIP TO C9.

THOSE WHO ANSWERED ONE THE FOLLOWING CATEGORIES TO [FEB\_SC1W5] **SHOULD** ANSWER SECTION B:

A full-time employee

A part-time employee

A temporary worker

A business owner

Self-employed (includes free-lance work; family business; etc.)

THOSE WHO ANSWERED ONE OF THE FOLLOWING TO [FEB\_SC1W5] **AND** “NO” TO SC1A [**NOT WORKING IN SECOND JOB**] SHOULD **NOT** ANSWER SECTION B AND INSTEAD SKIP TO [C9new]:

Temporarily laid off; work is suspended; furloughed

Unemployed

On disability or sick leave; off due to injury

On maternity or parental leave

Student

Retired

THOSE WHO ANSWERED “YES” TO SC1A OR “YES” to SC2 SHOULD ANSWER SECTION B.

**IF [SC1A] = YES, HAVE ANOTHER LINE OF EMPLOYMENT, SKIP TO [INTRO\_MAINJOB]**

For the following questions that refer to “main job,” we’d like you to think about the job that you identified earlier as your second line of employment.

**[B1]**

Base = IF CURRENTLY WORKING =

[FEB\_SC1W5] = Full time employee; Part-time; contract employee; Business Owner; Self-employed OR [SC2] = Gig work

[SINGLE CHOICE]

How many different jobs, lines of work, or businesses do you currently have? (*Note: do not include taking surveys for pay as a job or line of work.*)

1

2 or more

[IF SC1A = YES, HAVE ANOTHER LINE OF EMPLOYMENT SHOW THE FOLLOWING  
INTRO\_MAINTJOB\_A]  
[B1 = 1 DON'T SHOW INTROS]  
[B1= 2 or MORE SHOW THE INTRO\_MAINJOB\_B]

**[INTRO\_MAINJOB\_A]**

For the following questions that refer to “main job,” we’d like you to think about the job that you identified earlier as your second line of employment.

**[B1 = 2 or more SHOW THE FOLLOWING INTRO]**

**[INTRO\_MAINJOB\_B]**

All of the following questions refer to your **MAIN JOB**—that is, the one you usually spend the most hours at each week. If hours at your different jobs are equal, refer to the one that you identify as your primary source of income.

**[B1A\_NEW]**

Base = [FEB\_SC1W5] = Full time employee; Part-time; contract employee; Business Owner;  
Self-employed OR [SC2] = Gig work OR [SC1A] = Yes  
[SINGLE CHOICE]

In the past 2 months, did you change place of employment, line of work, or job title?

(Note: If nothing changed except you are now working mostly from home, select: "same place of employment and in the same position")

I changed place of employment/line of work

I stayed in the same place of employment/line of work, but I changed positions or job title

I'm in the same place of employment/line of work and in the same position

**[B2]**

Base = [FEB\_SC1W5] = Full time employee; Part-time; contract employee; Business Owner;  
Self-employed OR [SC2] = Gig work OR [SC1A] = Yes  
[SINGLE CHOICE]

Which of the following best describes the kind of work you are doing right now? Please choose the category that is closest to your work, even if not an exact fit.

**Professional and technical** (for example: doctor, teacher/education, engineer, accountant, nurse)

**Higher administrative** (for example: banker, executive in business, high government official)

**Clerical** (for example: secretary, clerk, office manager, civil servant, bookkeeper)

**Sales** (for example: sales manager, shop owner, shop assistant, insurance agent, buyer)

**Service** (for example: restaurant owner, law enforcement, waitress, barber, caretaker)

**Skilled worker/labourer** (for example: mechanic, printer, electrician, bus driver, carpenter, baker, factory worker, cleaner)

**Farm worker** (for example: farm labourer, tractor driver)

**Farm proprietor, farm manager**

**Something else [NOT OPEN END]**

**[B2A\_NEW]**

Base = [FEB\_SC1W5] = Full time employee; Part-time; contract employee; Business Owner; Self-employed OR [SC2] = Gig work OR [SC1A] = Yes

Thinking about your main job, what is your occupation? Please describe your job title or the main tasks that you perform on this job.

(SPECIFY \_\_\_\_\_) [open ended response]

**[B2C\_INDUSTRY]**

Base = [FEB\_SC1W5] = Full time employee; Part-time; contract employee; Business Owner; Self-employed OR [SC2] = Gig work OR [SC1A] = Yes

[SINGLE CHOICE]

Which of the following **best** describes the **industry** you work in? Please choose the category that is closest to your work, even if not an exact fit.

- Accommodation and food services
- Agriculture
- Business, building, and other support services
- Construction
- Educational services
- Finance, insurance, and real estate
- Health care and social assistance
- Information, culture, and recreation
- Manufacturing
- Natural resources
- Other services
- Professional, scientific, and technical services
- Public administration
- Retail trade
- Transportation and warehousing
- Utilities
- Wholesale trade
- Something else (please specify: \_\_\_\_\_)

**[B5]**

Base = Total

[SINGLE CHOICE]

Are you a member of a union OR collective bargaining unit?

Yes

No

**[B6]**

Base = Total

[SINGLE CHOICE]

How long have you worked for your current employer? (Note: If you are self-employed/business owner: *How long have you been in that line of work?*)

Less than 1 year

1 – 2 years

3 – 5 years

6 – 10 years

11 – 15 years

More than 15 years

Something else: (please specify) \_\_\_\_\_

**[B7B]**

Base = SC1 = Full-time employees, part-time employees, temporary workers.

EXCLUDE IF SC1 = business owners and self-employed (and exclude those not working)

[SINGLE CHOICE GRID]

Please tell me how much you agree or disagree with the following statements as descriptions of your main job.

[The following phrase should appear before each statement below]:

**At my place of employment...**

**[ROWS] [RANDOMIZE]**

Employees who put their family or personal needs ahead of their jobs are not looked on favorably.

Employees have to choose between advancing in their jobs or devoting attention to their family or personal lives.

There is an unwritten rule that you cannot take care of family needs on company time.

**[COLUMNS]**

Strongly agree

Somewhat agree

Somewhat disagree

Strongly disagree

Can't choose

Prefer not to say  
Not applicable

[Note the change of text here for self-employed, business owner, work in a family business]

**[B8\_new]**

Base = WORKING

[SINGLE CHOICE]

Taking everything into consideration, how likely is it you will make a genuine effort to find a new job with another employer or in another line of work within the next 2 years?

**If self-employed, business owner, or work in a family business change wording to:**

Taking everything into consideration, how likely is it you will make a genuine effort to find **another line of work** within the next 2 years?

Not at all likely

Not too likely

Somewhat likely

Very likely

Not applicable because I'm quitting

Not applicable because I'm retiring

Not applicable because of some other reason

**[B10]**

Base = WORKING

[SINGLE CHOICE]

Do you supervise or manage other people?

Yes

No

**[B11]**

Base = WORKING

[SINGLE CHOICE]

Do you influence or set the rate of pay received by others?

Yes

No

**[B12]**

Base = WORKING

[SINGLE CHOICE]

Do you have the authority to hire or fire others?

Yes

No

**[B13]**

Base = Total

[SINGLE CHOICE]

Is there one particular person you think of as your **immediate** supervisor or manager—that is, someone who manages or supervises you directly?

Yes

No **[SKIP TO B17]**

**[B13A]**

Base = Has a supervisor

[SINGLE CHOICE] [ROTATE]

Is your supervisor/manager a man or a woman?

Woman

Man

**[B14-B16 ON DIFFERENT PAGES] [RANDOMIZE ORDER]**

Please use the scale below to rate your immediate supervisor/manager on the following:

**[B14]**

Base = Has a supervisor

1 – Unsupportive

2

3

4

5 - Supportive

Please use the scale below to rate your immediate supervisor/manager on the following:

**[B15]**

Base = Has a supervisor

- 1 – Incompetent
- 2
- 3
- 4
- 5 - Competent

Please use the scale below to rate your immediate supervisor/manager on the following:

**[B16]**

Base = Has a supervisor

- 1 – Unfair
- 2
- 3
- 4
- 5 - Fair

**[B17]**

Base = WORKING

[SINGLE CHOICE]

In the past month, how many hours did you work in a typical week at your job? Your best estimate is fine. If your hours varied too much to easily classify, think of your busiest week in the past month.

- Fewer than 20 hours
- 20 – 29 hours
- 30 – 39 hours
- 40 – 49 hours
- 50 – 59 hours
- 60 or more hours

**[B17A\_NEW]**

Base = WORKING

[SINGLE CHOICE]

In the past month, have your work hours at your main job...?

- Increased a lot
- Increased a little
- Stayed the same
- Decreased a little
- Decreased a lot

[B18A\_W4\_NEW]

Base = WORKING

[SINGLE CHOICE]

Since the onset of the COVID-19 pandemic, how often have you **worked from home**?

- None of the time
- A little of the time
- Some of the time
- Most of the time
- All of the time

Even before the onset of COVID-19, I usually worked mainly from home.

[B18\_W4]

Base = WORKING

[SINGLE CHOICE]

In the past month, how often did you do any paid or unpaid work at home *that is part of your job*?

- Every day
- Several times a week
- About once a week
- 2 or 3 times a month
- About once a month
- Never

My usual work arrangement is mainly from home

[B19\_W4]

Base = WORKING

[SINGLE CHOICE]

In the past month, how often did coworkers, supervisors, managers, customers, or clients contact you about work-related matters outside of your normal work hours? Include any form of communication like email, phone calls, texts, etc.

- Every day
- Several times a week
- About once a week
- 2 or 3 times a month
- About once a month
- Never

**[B19A\_NEW]**

Base = WORKING

[SINGLE CHOICE]

In the past month, how often did you have face-to-face/in-person contact with coworkers, supervisors, managers, customers, clients, or someone else related to your main job?

- Every day
- Several times a week
- About once a week
- 2 or 3 times a month
- About once a month
- Never

**[B20\_W4]**

Base = WORKING

[SINGLE CHOICE]

In the past month, how often did you try to “multitask”—that is, work on job tasks and home tasks at the same time while you are at home?

- Every day
- Several times a week
- About once a week
- 2 or 3 times a month
- About once a month
- Never

**[B20A\_NEW]**

Base = WORKING

[SINGLE CHOICE GRID]

[ROWS] [RANDOMIZE]

In the past month...

how often did your family or personal life keep you from doing as good a job at work as you could?

how often did your family or personal life keep you from concentrating on your job?

how often did your family or personal life drain you of the energy you needed to do your job?

**[COLUMNS]**

- Very often
- Often
- Sometimes
- Rarely
- Never

**[B21]**

Base = WORKING

[SINGLE CHOICE]

How much control do you have in scheduling your work hours?

Complete control

A lot

Some

Very little

None

**[B22]**

Base = WORKING

On a scale that ranges from 1 to 5, how satisfied are you with your job?

1 – Not satisfied at all

2

3

4

5 – Extremely satisfied

**[B23]**

Base = WORKING

[SINGLE CHOICE]

How likely is it that during the next one to two years you will lose your present job and have to look for a job with another employer?

**If self-employed, business owner, or work in a family business change wording to:**

How likely is it that during the next one to two years you will lose your present job need to find a different line of work?

Not at all likely

Not too likely

Somewhat likely

Very likely

Not applicable because I'm quitting

Not applicable because I'm retiring

Not applicable because of some other reason (please specify): [SPECIFY]

**[B24\_W4]**

Base = WORKING

[SINGLE CHOICE]

In the past month, how many days were you not able to work because of illness? Please state all the days, not just those for which you had an official note from your doctor.

0

1 – 2

3 – 4

5 – 6

7 – 9

10 or more

**[B25]**

Base = WORKING

[SINGLE CHOICE GRID]

**[IF HAS MORE THAN ONE JOB IN B1]** *A friendly reminder: If you have more than 1 job, please answer all questions thinking about your **main** job.*

**[SHOW ONLY ALL]**

Still thinking about your **main** job, please tell me how much you agree or disagree with the following statements as descriptions of your job.

**Note:** We understand that some of these statements might not be relevant to your particular situation. However, we have found that people's work conditions tend to vary a lot, so we don't want to assume anything and skip over them. For statements that aren't applicable, please indicate that as your response.

**[ROWS] [RANDOMIZE]**

I have the freedom to decide what I do on my job.

It is basically my own responsibility to decide how my job gets done.

I have a lot of say about what happens on my job.

My job requires that I keep learning new things.

My job requires that I be creative.

My job allows me to develop my skills and abilities.

I get to do a lot of different things on my job.

**[COLUMNS]**

Strongly agree

Somewhat agree

Somewhat disagree

Strongly disagree

Can't choose

Prefer not to say  
Not applicable

**[B45]**

Base = WORKING

[SINGLE CHOICE GRID]

In the past month, how often have the following things happened at your MAIN job?

**[ROWS] [RANDOMIZE]**

**In the past month...**

How often did you feel overwhelmed by how much you had to do at work?

How often did you have to work on too many tasks at the same time?

How often did the demands of your job exceed the time you have to do the work?

How often did you not have enough time or energy for the important people in your life because of your job?

How often did your job keep you from concentrating on important things in your family or personal life?

How often did your work keep you from doing as good a job at home as you could?

**[COLUMNS]**

Very often

Often

Sometimes

Rarely

Never

### **SECTION C. QUALITY OF ECONOMIC LIFE**

**[C1]**

Base = [FEB\_SC1W5] = Full time employee; Part-time; contract employee; Business Owner; Self-employed OR [SC2] = Gig work OR [SC1A] = Yes

[SINGLE CHOICE]

First, which of the following comes closest to the main way you are paid or earn income at your main job?

Salaried

Paid by the hour or by the day

Per job or project; piece rate; per session, etc.

Commission

Profits/dividends/bonuses

Per contract

**[C2]**

Base = CURRENTLY WORKING

[SINGLE CHOICE]

When you think about the pay you get for your **main** job, do you feel your pay is unfairly high, unfairly low, or is it a fair amount? Please indicate your answer on a scale from +5 (unfairly high) to -5 (unfairly low).

- 5 Unfairly HIGH
- 4
- 3
- 2
- 1
- 0 A FAIR amount
- 1
- 2
- 3
- 4
- 5 Unfairly LOW

**[C9new]**

Base = Total

[SINGLE CHOICE]

Thinking about the people in your neighbourhood—that is, the local area in which you live—how much do you agree or disagree with the following statement?

My neighbours can be trusted.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree

**[INTRO\_C16]**

Given our focus on the quality of work and economic life in Canada, we'd now like to shift gears and ask you a few questions about your financial situation over the past month...

**[C16]**

Base = Total

[SINGLE CHOICE]

How often in the past month did you have trouble paying the bills?

- Very often
- Often

Sometimes  
Rarely  
Never

**[C17]**

Base = Total

[SINGLE CHOICE]

How often in the past month did you not have enough money to buy food, clothes or other things your household needed?

Very often  
Often  
Sometimes  
Rarely  
Never

**[C18]**

Base = Total

[SINGLE CHOICE]

How did your finances work out in the past month?  
Would you say you had...

Not enough to make ends meet  
Barely enough to get by  
Just enough to make ends meet  
A little money left over  
A lot of money left over

**[C18A\_NEW]**

Base = Total

[SINGLE CHOICE]

In the past month, has your household income...?

Increased a lot  
Increased a little  
Stayed about the same  
Decreased a little  
Decreased a lot

**[C19]**

Base = Total

[SINGLE CHOICE]

In the last 3 months, how has your experience of the cost of living changed?

Would you say it has...

Gotten much worse

Gotten somewhat worse

Stayed the same

Gotten somewhat better

Gotten much better

**[C21\_NEW]**

Base = Total

[SINGLE CHOICE]

Think of this ladder as representing where people stand in our society. At the top of the ladder (10) are the people who are the best off—those who have the most money, most education, and best jobs. At the bottom of the ladder (1) are the people who are the worst off—who have the least money, least education, and the worst jobs or no jobs. The higher up you are on this ladder, the closer you are to the people at the very top and the lower you are, the closer you are to the people at the very bottom.

Where would you place yourself at the present time?

10 – TOP

9

8

7

6

5

4

3

2

1 - BOTTOM

**[C23]**

Base = Total

[SINGLE CHOICE]

And thinking ahead 10 years from now, where do you think you will be?

10 – TOP

9

8

7

6

5

4  
3  
2  
1 - BOTTOM

**[PINCOME]**

Base = TOTAL

[NUMERIC OPEN-ENDED]

For the complete year of **2020**, what was your total **personal** income from your main job **before taxes**? We're asking this question because it is an important part of people's lives. We would like to remind you here that all information is completely confidential.

Please round your answer to the nearest dollar, with no commas or periods.

For example: if your personal income was \$45,000, you would enter: 45000

Prefer not to say [EXCLUSIVE]

Don't know [EXCLUSIVE]

**[PINCOME\_CHECK]**

Base = IF PINCOME CONTAINS A VALUE;

SKIP IF PINCOME = PREFER NOT TO SAY OR DON'T KNOW

[SINGLE CHOICE]

Just to confirm, your **2020** personal income was [reported value = \$XX,XXX]. Is this correct?

Yes

No

**[PINCOME\_CHECK\_AMT]**

Base = IF PINCOME\_CHECK = NO

[NUMERIC OPEN-ENDED]

Please enter the correct amount for your **2020** personal income.

For example: if your personal income was \$45,000, you would enter: 45000

**[PINCOME\_CAT]**

BASE = If PINCOME = PREFER NOT TO SAY OR DON'T KNOW

[SINGLE CHOICE]

Would you be willing or able to report if your **2020 personal income** falls within one of these broader categories? We'd like to remind you that this information is completely confidential.

Under \$25,000

\$25,000 to less than \$50,000

\$50,000 to less than \$75,000

\$75,000 to less than \$100,000  
\$100,000 to less than \$125,000  
\$125,000 or more

Prefer not to say  
Don't know

**[HINCOME]**

Base = Total

[NUMERIC OPEN-ENDED]

For the complete year of **2020**, what was your **total HOUSEHOLD income**, including income from all household sources, before taxes?

Please round your answer to the nearest dollar, with no commas or periods.  
For example: if your household income was \$55,000, you would enter: 55000

My **2020 household** income was the same as my **2020 personal** income [EXCLUSIVE]

Prefer not to say [EXCLUSIVE]

Don't know [EXCLUSIVE]

**[PROGRAMMING NOTE: HINCOME SHOULD BE HIGHER THAN PINCOME]**

**[HINCOME\_CHECK]**

Base = IF HINCOME CONTAINS A VALUE;

SKIP IF HINCOME = PREFER NOT TO SAY OR DON'T KNOW OR HOUSEHOLD INCOME SAME AS PERSONAL INCOME

[SINGLE CHOICE]

Just to confirm, your **2020 household** income was [reported value = \$XX,XXX]. Is this correct?

Yes

No

**[PINCOME\_CHECK\_AMOUNT]**

Base = IF HINCOME\_CHECK = NO

[NUMERIC OPEN-ENDED]

Please enter the correct amount for your **total 2020 household income**.

For example: if your household income was \$55,000, you would enter: 55000

**[HINCOME\_CAT]**

BASE = If HINCOME = PREFER NOT TO SAY OR DON'T KNOW OR HOUSEHOLD INCOME SAME AS PERSONAL INCOME

[SINGLE CHOICE]

Would you be willing or able to tell us if your total **2020** household income falls within one of these broader categories?

Under \$25,000  
\$25,000 to less than \$50,000  
\$50,000 to less than \$100,000  
\$100,000 to less than \$150,000,  
\$150,000 to less than \$200,000  
More than \$200,000?

My **2020 household** income was the same as my **2020 personal** income [EXCLUSIVE]  
Prefer not to say  
Don't know

### **SECTION D. MULTIPLE JOBS**

**[D1]**

Base = Total

[SINGLE CHOICE GRID]

In the past month, have you engaged in any of the following PAID activities?

**[ROWS] [RANDOMIZE]**

Driving for a ride-sharing service like Uber or Lyft

Freelance computer programming, graphic or web design

Providing services to other people (for example, housecleaning, yard care, delivering food, picking up their dry cleaning, helping people move houses, running errands)

Getting paid to complete tasks online through websites such as Amazon Mechanical Turk, Fiverr or similar sites (examples of such tasks include, but are not limited to, editing documents, reviewing resumes, writing songs, creating graphic designs, rating pictures, etc)

**[COLUMNS]**

Yes

No

**[D1A]**

Base = [IF RESPONDENT REPORTS "YES" TO ONLY ONE OF THE FOUR ITEMS ABOVE, ASK THE FOLLOWING...]

Do you consider this paid activity to be your primary job?

[IF RESPONDENT REPORTS "YES" TO MORE THAN ONE OF THE FOUR ITEMS ABOVE, ASK THE FOLLOWING...] Do you consider any of these paid activities to be your primary job?

**[COLUMNS]**

Yes

No

**[ASK ONLY IF RESPONDENT ANSWERED “2 OR MORE JOBS” TO QUESTION B1 OTHERWISE SKIP TO SECTION E]**

**[D3\_W4]**

Base = Has 2 or more paid jobs in B1

[SINGLE CHOICE]

You mentioned earlier that you have **more than one job.**  
Which of the following best describes your second job?

- Self-employed or business owner
- Employed by someone else
- Contract/piecework
- Freelance work
- Side jobs here and there
- Landlord/rental
- Sell things online
- Unpaid work
- Something else

**[D4]**

Base = Has 2 or more jobs in B1

[SINGLE CHOICE]

In your second job, during the past month how many hours did you usually work in a typical week? Your best estimate is fine. If your hours vary too much to easily classify, please think of your typical busiest week.

- 1 – 5 hours
- 6 – 10 hours
- 11 – 20 hours
- 21 or more hours
- I didn't work any hours in this job or line of work in the past month

**[D5]**

Base = Has 2 or more jobs in B1

[SINGLE CHOICE]

What is the main reason why you work at more than one job? (select the explanation that best fits your situation)

- I don't earn or work enough in my main job
- To earn extra income
- To develop new skills

To have income in case my main job doesn't work out  
To pursue a favorite hobby/interest  
Some other reason

### **SECTION E. SPOUSE/PARTNER JOB**

**[ONLY ASK IF RESPONDENT HAS A SPOUSE OR PARTNER IN MARITALSTATUS  
– MARRIED/COMMON LAW OR LIVING WITH SIGNIFICANT OTHER]  
[OTHERWISE SKIP TO SECTION F]**

**[E1A\_NEW]**

Base = IF MARITALSTATUS = Married / Common law OR Living with significant other, not married/common-law

**[SINGLE CHOICE]**

Now we have a few brief questions about your spouse's/partner's employment.

**In the past 2 months**, did your spouse/partner change place of employment, or change positions or job titles?

(Note: This question is not asking about reduced hours, pay cuts, or changes in working from home.)

My spouse/partner...

changed place of employment or line of work

stayed in same place of employment or line of work—but changed position or job title

stayed in same place of employment and stayed in same position

My spouse/partner...

does not currently work for pay (e.g., retired, injury/disability, maternity leave, student, homemaker) **[SKIP TO E7A\_NEW]**

became unemployed in the past month **[SKIP TO E7A\_NEW]**

became furloughed; work suspended; temporarily laid off in the past month **[SKIP TO E7A\_NEW]**

something else: please specify (\_open-ended\_)

**[E1]**

Base = Has a partner who works for pay = E1A\_NEW = My spouse/partner changed place of employment or line of work; My spouse/partner stayed in same place of employment/line of work—but changed position/job title; My spouse/partner stayed in same place of employment and stayed in same position

[SINGLE CHOICE]

How many different jobs, lines of work, or businesses does your spouse/partner currently have?

- 1
- 2 or more

**[E4]**

Base = Has a partner who works for pay

[SINGLE CHOICE]

Thinking about the past month, how many hours did your spouse/partner usually work in a typical week at their main job? Your best estimate is fine. If their hours vary too much to easily classify, please think of their busiest week in the past month.

- Fewer than 20 hours
- 20 – 29 hours
- 30 – 39 hours
- 40 – 49 hours
- 50 – 59 hours
- 60 or more hours

**[E4A\_NEW]**

Base = Has a partner who works for pay

[SINGLE CHOICE]

In the past month, have your spouse's/partner's work hours at their main job...?

- Increased a lot
- Increased a little
- Stayed the same
- Decreased a little
- Decreased a lot

**[E4B\_W4\_NEW]**

Base = WORKING

[SINGLE CHOICE]

Since the onset of the COVID-19 pandemic, how often have has your spouse/partner **worked from home**?

- None of the time
- A little of the time
- Some of the time

Most of the time  
All of the time

Even before the onset of COVID-19, my spouse/partner usually worked mainly from home.

**[E6\_NEW]**

Base = Has a partner who works for pay

In the past month, how often did your spouse/partner try to “multitask”—that is, work on job tasks and home tasks at the same time while they were at home?

Every day  
Several times a week  
About once a week  
2 or 3 times a month  
About once a month  
Never

**SECTION F. HOUSEHOLD AND CHILDREN**

**[HOUSEHOLD\_COMPOSITION]**

Base = Total

**[SINGLE CHOICE]**

How many people, including yourself, live in your household?

One in total (you live alone)  
Two people (you and one other)  
Three people (you and two others)  
Four people (you and three others)  
Five or more people in your household (you and four or more others)

**[ASK ALL THOSE NOT LIVING ALONE AT HOUSEHOLD\_COMPOSITION]**

NOTE: PROGRAMMER PLEASE CHECK ACCURACY OF RESPONSE OPTIONS FOR NUMBER AND AGES OF CHILDREN—WE SHOULD ENSURE AN AGE ASSOCIATED WITH EACH CHILD LISTED.

**[CHILDREN]**

Base = Does not live alone

[SINGLE CHOICE]

How many of those other members of your household under the age of 18?

[DROP DOWN]

0

1

2

3

4

5 or more

**[CHILDREN\_AGES]**

Base = Has at least one child at home

[NUMERIC OPEN END]

How old are the children under 18 living in your home? If younger than 1 year old enter 0.

**[PROVIDE ONE BOX FOR EACH NUMBER OF CHILDREN MENTIONED IN PREVIOUS QUESTION]** Add option for less than one year old

**SECTION G. NOT WORKING MODULE. [IF RETIRED, SKIP TO SECTION H]**

Base = ONLY THOSE WHO ARE CURRENTLY NOT WORKING: [SC1] =

Temporarily laid off/work is suspended/furloughed

Unemployed

On disability/sick leave; off due to injury

On maternity/parental leave

A student or in school

This section gets asked regardless of [SC2] = Gig work OR [SC1A] = Yes

\*\*\*\*\* **DO NOT INCLUDE RETIRED** IN THIS SECTION \*\*\*\*\*

**[G1\_NEW\_WAVE9]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

[SINGLE CHOICE]

At the beginning of this survey, you reported that you stopped working at your main job. Which of the following best describes the kind of work you were doing when you stopped working at that job? Please choose the category below that is closest, even if not an exact fit.

**Professional and technical** (for example: doctor, teacher/education, engineer, accountant, nurse)

**Higher administrative** (for example: banker, executive in business, high government official)

**Clerical** (for example: secretary, clerk, office manager, civil servant, bookkeeper)

**Sales** (for example: sales manager, shop owner, shop assistant, insurance agent, buyer)

**Service** (for example: restaurant owner, law enforcement, waitress, barber, caretaker)

**Skilled worker/labourer** (for example: mechanic, printer, electrician, bus driver, carpenter, baker, factory worker, cleaner)

**Farm worker** (for example: farm labourer, tractor driver)

**Farm proprietor, farm manager**

**Something else**

**[G1A\_NEW\_W5]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

What was that occupation? Please describe your job title or the main tasks that you performed on this job.

(SPECIFY \_\_\_\_\_) [open ended response]

**[G1C\_INDUSTRY]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

[SINGLE CHOICE]

Which of the following **best** describes the **industry** that you worked in? Please choose the category below that is closest, even if not an exact fit.

Accommodation and food services

Agriculture

Business, building, and other support services

Construction

Educational services

Finance, insurance, and real estate

Health care and social assistance

Information, culture, and recreation

Manufacturing

Natural resources

Other services

Professional, scientific, and technical services

Public administration

Retail trade  
Transportation and warehousing  
Utilities  
Wholesale trade

Something else (please specify: \_\_\_\_\_)

**[G1\_NEW]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

What was the main reason why you stopped working at that job?

Note: If your answer includes “due to COVID-19,” please select the specific answer that best describes what happened. For example: business closed OR you were permanently laid off OR temporarily laid off.

Business closed/went under [ASK G1A\_NEW]

Permanently laid off or let go [ASK G1B\_NEW]

Temporarily laid off; work was suspended; furloughed [ASK G1C\_NEW]

Quit [ASK G1D\_NEW]

Stress, health problems, disability/injury, accident, fatigue [SKIP TO G2\_NEW]

Family care (e.g., pregnancy, took time off to care for children, family, or relatives) [SKIP TO G2\_NEW]

Went back to school; additional training [SKIP TO G2\_NEW]

Moved [SKIP TO G2\_NEW]

**[G1A\_NEW] [G1A\_NEW\_W9]**

Base = G1\_NEW = BUSINESS CLOSED

[OPEN ENDED]

What was the **main reason** the business closed or went under?

COVID-19

Something else (please specify): \_\_\_\_\_

Don't know

Prefer not to answer

**[G1B\_NEW]**

Base = G1\_NEW = LAID OFF/LET GO

[OPEN ENDED]

What was the **main reason** you were laid off or let go?

COVID-19

Something else (please specify): \_\_\_\_\_

Don't know

Prefer not to answer

**[G1C\_NEW]**

Base = G1\_NEW = TEMPORARILY LAID OFF/WORK SUSPENDED/FURLOUGHED  
[OPEN ENDED]

What was the **main reason** you were temporarily laid off, furloughed, or your work was suspended?

COVID-19

Something else (please specify): \_\_\_\_\_

Don't know

Prefer not to answer

**[G1D\_NEW]**

Base = G1\_NEW = QUIT  
[OPEN ENDED]

What was the **main reason** you quit?

COVID-19

Something else (Specify): \_\_\_\_\_

Don't know

Prefer not to answer

**[G2\_NEW]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

When you stopped working, how stressful was that experience?

1 – not at all stressful

2

3

4

5 – extremely stressful

**[G2\_NEW\_STRESSFUL\_A]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

Can you briefly describe why this was your stress level at the time?

[(Open-ended) \_\_\_\_\_]

**[G2\_NEW\_STRESSFUL\_B]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

Since that time when you first stopped working, has your stress level...?

Increased a lot  
Increased a little  
Stayed the same  
Decreased a little  
Decreased a lot

**[G3\_NEW]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

How likely is it that you will go back to that job?

Not at all likely  
Not too likely  
Somewhat likely  
Very likely

Don't know  
Prefer not to say  
Not applicable (please specify \_\_\_\_\_)

**[G4\_NEW]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

Are you currently looking for another job?

Yes  
No  
Prefer not to say  
Not applicable (please specify \_\_\_\_\_)

**[G5\_NEW]**

BASE = [G4\_NEW] = YES

How likely do you think it is that you will find a job in the next several months?

Not at all likely  
Not too likely  
Somewhat likely  
Very likely

Don't know  
Prefer not to say  
Not applicable (please specify \_\_\_\_\_)

## SECTION H. RETIRED ONLY

### [H1\_NEW\_RETIRED]

Base = ALL THOSE CURRENTLY RETIRED

**This section gets asked regardless of [SC2] = Gig work OR [SC1A] = Yes**

[SINGLE CHOICE]

At the beginning of this survey, you reported that you stopped working at your main job because you retired. Which of the following best describes the kind of work you were doing when you stopped working at that job? Please choose the category below that is closest, even if not an exact fit.

**Professional and technical** (for example: doctor, teacher/education, engineer, accountant, nurse)

**Higher administrative** (for example: banker, executive in business, high government official)

**Clerical** (for example: secretary, clerk, office manager, civil servant, bookkeeper)

**Sales** (for example: sales manager, shop owner, shop assistant, insurance agent, buyer)

**Service** (for example: restaurant owner, law enforcement, waitress, barber, caretaker)

**Skilled worker/labourer** (for example: mechanic, printer, electrician, bus driver, carpenter, baker, factory worker, cleaner)

**Farm worker** (for example: farm labourer, tractor driver)

**Farm proprietor, farm manager**

**Something else**

### [H1A\_NEW\_RETIRED]

Base = ALL THOSE CURRENTLY RETIRED

What was that occupation? Please describe your job title or the main tasks that you performed on this job.

(SPECIFY \_\_\_\_\_) [open ended response]

### [H1C\_INDUSTRY]

Base = ALL THOSE CURRENTLY RETIRED

[SINGLE CHOICE]

Which of the following **best** describes the **industry** that you worked in? Please choose the category below that is closest, even if not an exact fit.

Accommodation and food services

Agriculture

Business, building, and other support services

Construction

Educational services

Finance, insurance, and real estate

Health care and social assistance

Information, culture, and recreation

Manufacturing

Natural resources

Other services  
Professional, scientific, and technical services  
Public administration  
Retail trade  
Transportation and warehousing  
Utilities  
Wholesale trade

Something else (please specify: \_\_\_\_\_)

**[H1\_NEW]**

What was the **main reason** that you retired?

Your age  
Your health  
Having to provide care to a family member or friend  
Having adequate retirement income  
Mandatory retirement policies  
Having an early retirement plan  
That you were unemployed and not able to find a job  
Your wish to stop working (e.g., “wanted time to enjoy life”)  
Wanting to start a different career or work part-time  
That your skill sets were outdated  
Lagging behind in knowing how to use new technologies  
Having began working at an early age  
That your job was downsized  
That your workplace discriminated against older workers  
Wishing to pursue hobbies or other activities of personal interest  
That your work was too physically demanding  
CPP and tax rules  
Not enjoy your work (includes anything related to feeling dissatisfied with work)

Other reason (Please specify) \_\_\_\_\_

Don't know

Prefer not to say

**[H2\_NEW]**

Was your retirement voluntary, (that is, did you want to retire)?

Yes

No

Not applicable

Don't know

Prefer not to say

**[H3\_NEW]**

When you retired, how stressful was the experience?

- 1 – not at all stressful
- 2
- 3
- 4
- 5 – extremely stressful

**[H3\_NEW\_STRESSFUL\_A]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

Can you briefly describe why this was your stress level at the time?

[(Open-ended) \_\_\_\_\_]

**[H3\_NEW\_STRESSFUL\_B]**

Base = ALL THOSE CURRENTLY NOT WORKING (EXCEPT RETIRED)

Since that time when you first retired, has your stress level...?

- Increased a lot
- Increased a little
- Stayed the same
- Decreased a little
- Decreased a lot

**[H4\_NEW]**

How likely is it that you will return to a paid job in the future?

- Not at all likely
- Not too likely
- Somewhat likely
- Very likely
  
- Don't know
- Prefer not to say

[FEB\_A7NEW]

Base = ALL STUDY PARTICIPANTS

Finally, since we are interested in understanding Canadians' experiences during the pandemic, we would like to know if you think you have had COVID-19.

Yes, definitely  
Probably  
Probably not  
Definitely not

Not sure  
Prefer not to say

[LEARN\_NEW]

Base = ALL STUDY PARTICIPANTS

Before we wrap up, we would like to give you an opportunity to tell us something new or unexpected that you've learned about yourself, your work, or life **during this past year**.

[Open-ended: \_\_\_\_\_]

Not sure, can't think of anything  
Prefer not to say

[FEB\_CONSENT1]

Base = ALL STUDY PARTICIPANTS

In the weeks ahead, the same University of Toronto researchers running this online survey will conduct 45-minute follow-up interviews with selected study participants. They are interested in hearing feedback about some of the topics in this survey. As compensation for their time, everyone who participates in these follow-up interviews will receive \$50 in Angus Reid Forum points that can be used to pick from a selection of gift cards.

Is this something that you are interested in being considered for?

YES  
NO

[FEB\_CONSENT2]

Base = IF FEB\_CONSENT1 = YES

Your **name** and **email** will be shared with these University of Toronto researchers so they can contact you directly for purposes of this follow-up interview only.

OK  
I've changed my mind. I would prefer not to be contacted about these follow-up interviews.